

Dear Mr. Crenshaw,

We have been enjoying our deck for several months now and I wanted to drop you a note to say thank you again for a great deck and a great experience. Not only did you provide excellent advice at the beginning of the project to help me optimize my ideas for a useful family deck, but the end product was exactly as specified, looks great and feels great. A vast improvement from the quality of the work from original house builder.

I also want to give you special thanks for the professionalism you showed on site. My son (Bradley) really enjoyed watching you and talking with you while you were building the deck. It gave me great satisfaction that he showed so much interest in watching you build our deck, but also that you interacted with him by answering his questions. By your example he has seen the very best in how a craftsman shows pride in his work and is willing to share his love of the job with others. I know that he will remember that experience for many years and be the better person for it.

My sincerest thanks,

Jeff Chaffin  
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